

Level 2 Certificate

Eligibility: Must be aged 19+ and live in

Greater

Manchester

in Principles of Team Leading

COURSE OVERVIEW

Leaders are an integral part of any team. Team leaders do what is best for the business whilst looking after their team's productivity and happiness.

This course will introduce you to team leadership. It will develop your practical and interpersonal skills to improve your abilities leading a team, whether you'd like to become a team leader, or whether you'd just like to upgrade your skills.



WHAT YOU WILL LEARN

There are 8 units for this course:

- Unit 1: Principles of team leading
- Unit 2: Understanding business
- **Unit 3:** Communicating work-related information
- Unit 4: Managing performance and conflict in the workplace
- **Unit 5:** Principles of equality and diversity in the workplace
- Unit 6: Understanding how to develop working relationships with colleagues
- **Unit 7:** Understanding health and safety procedures in the workplace
- **Unit 8:** Understanding how to develop and deliver a presentation.

For more information, contact edu@standguide.co.uk or to join the course, call our referrals team on 0161 881 4826.

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