

Certificate in Understanding

Excellence in Customer Service

for Hospitality

LEVEL 2

Currently, Hospitality is the 2nd largest sector for live vacancies in the UK. To stand out, it's time to get a qualification to add to your CV and make yourself more employable than other applicants!

If hospitality is for you, why don't you gain the full understanding and knowledge by completing the Understanding Excellence in Customer Service for Hospitality qualification? Once completed, we can use our links to local employers who are currently recruiting for new staff to work across Greater Manchester.

We have links to local employers with hospitality vacancies!

WHAT YOU WILL LEARN

This 16 day course will teach you:

- How to communicate effectively
- The importance of teamwork
- The importance of maintaining food hygiene
- Legislation and guidance for hospitality
- Professional personal standards.

DATES

Initial assessment:

Wednesday 11th, September:
09.30 -12.00 and 13.00 - 15.30

Course dates:

Friday 13th, September - Friday 4th, October:
09.30 - 15.30

For more information, contact edu@standguide.co.uk or to join the course call our referrals team on: 0161 881 4826.

Funded by